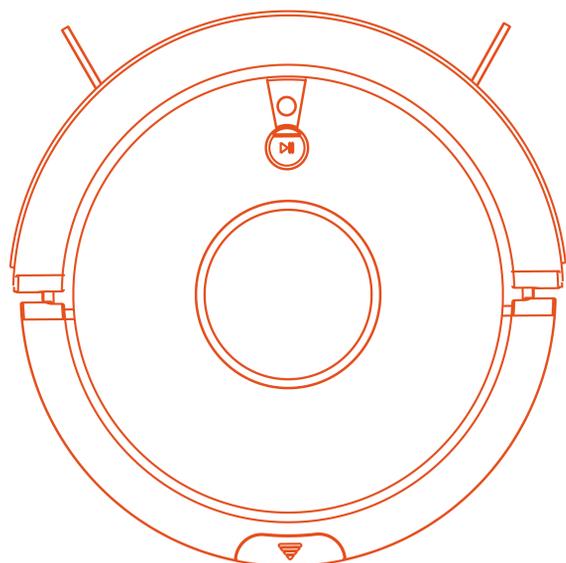# APP Connection Instructions

A9

## APP Download and Connection

### Downloading the App

The robot can be controlled by the ″ILIFE Robot" app.
Scan the QR code to install the app on your iOS or Android device.



### Before Wi-Fi Connection

Before WiFi setup, Please keep the **robot** and **smartphone** as close to the router as possible to ensure the signal strength of WiFi, and make sure Smartphone and robot meet the following requirements.

### •Smartphone:

Your smartphone is connected to a WiFi network **(2.4GHZ)**.

Your smartphone is running **IOS 10.0 (or above)** or **Android 5.0 (or above)**.

### •Robot:

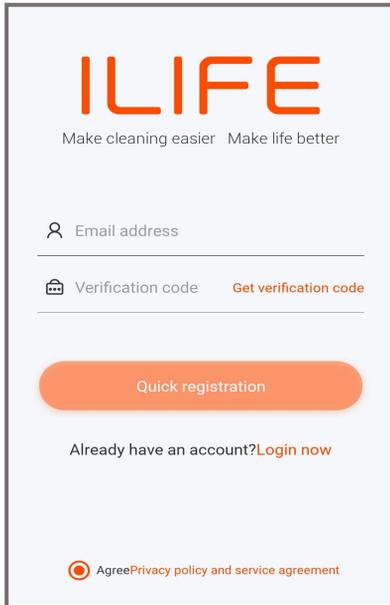Robot is fully charged and the main power switch on the right side of the robot is turned on.

The WiFi status light on the robot is flashing green.

### WiFi Status Light on the main body of the robot:

| | | |
|---|---|---|
| 📶 | Turn off | The robot is standby mode. |
| | Flashing green | The robot entered the Wi-Fi paring mode. |
| | Solid green | The robot connected with your wireless router. |

# Connection Steps

## Step 1

### ILIFE
Make cleaning easier  Make life better

Email address

Verification code      Get verification code

Quick registration

Already have an account?Login now

⊙ AgreePrivacy policy and service agreement
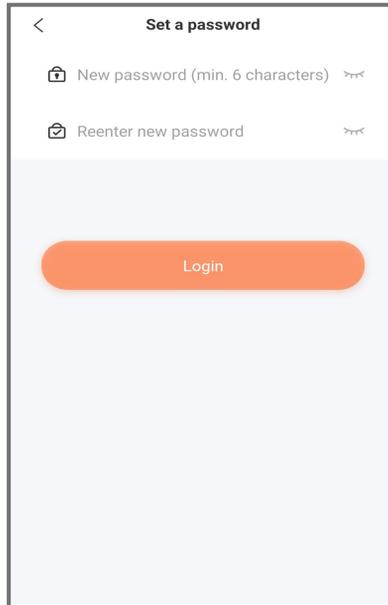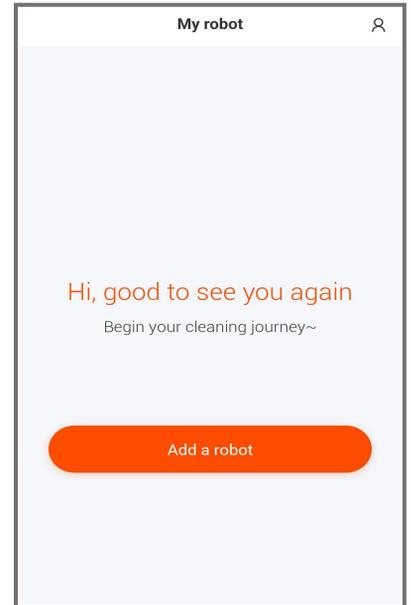
● Open the app.
● Insert your email address.
Tap on"Get verification code".
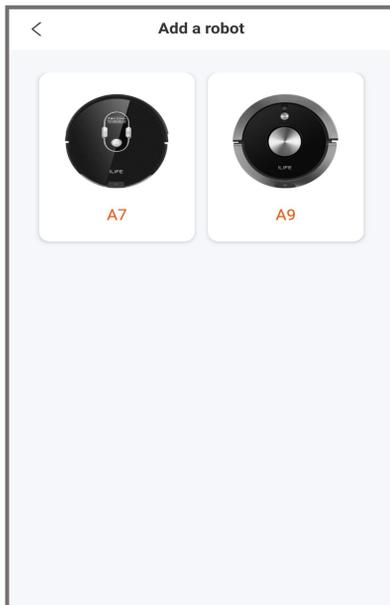● Enter the verification code.
● Tap on "Quick registration".

## Step 2

Set a password

New password (min. 6 characters)

Reenter new password

Login

● Enter the new password.
● Tap on "Login".

## Step 3

My robot

Hi, good to see you again
Begin your cleaning journey~

Add a robot

● Tap on "Add a robot".

## Step 4

Add a robot

A7          A9

● Choose your robot.

## Step 5

WLAN

WLAN

To improve location accuracy, apps and services can detect WLAN networks even when WLAN is disabled. You can change this in **Advanced settings**.
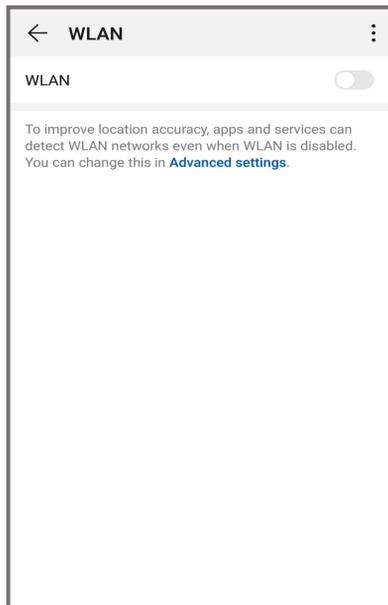
● Switch on the WiFi.
(Ignore this step if your phone is already connected to WiFi )

## Step 6

Connecting to home WiFi

Choose a WiFi network      Settings

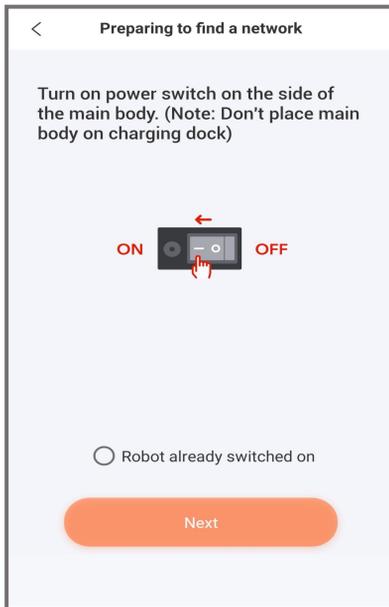Enter WiFi password

Note: Robot can't connect to 5G WiFi
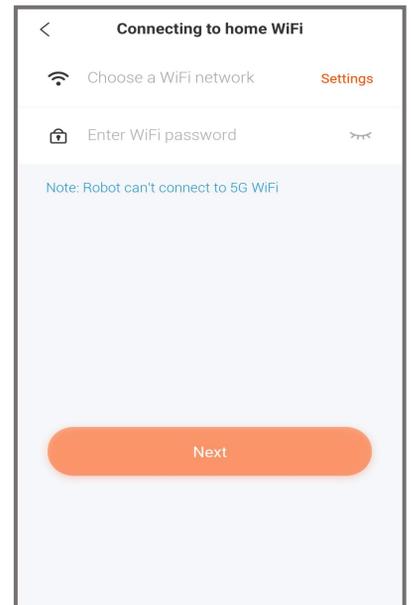
Next

**NOTICE:**The robot is not 5G WiFi compatible.
● Choose the WiFi network.
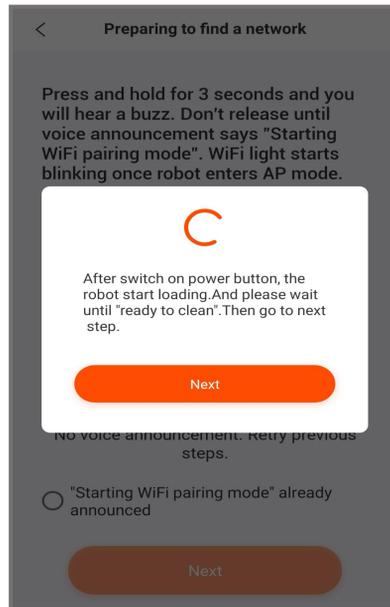● Enter the WiFi password.
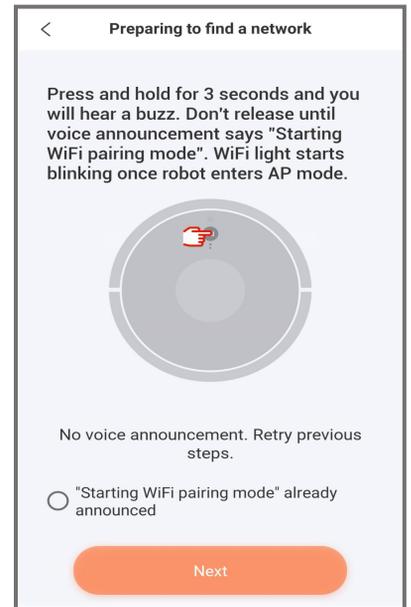● Tap on "Next".

# Connection Steps

## Step 7



- Set the ON/OFF switch to **I** position.
- Mark the "Robot already switched on" field.
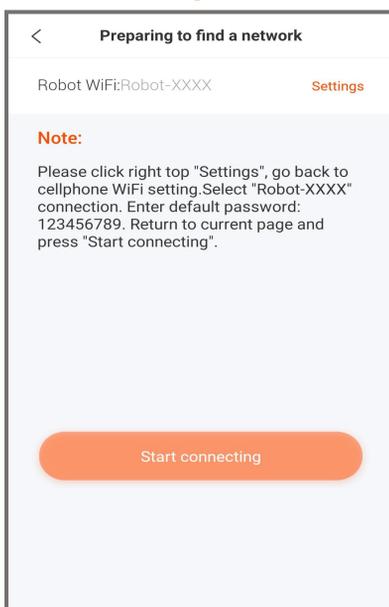- Tap on "Next".

## Step 8



- After switch on power switch, the robot start loading. And please wait until the voice announced "ready to clean".
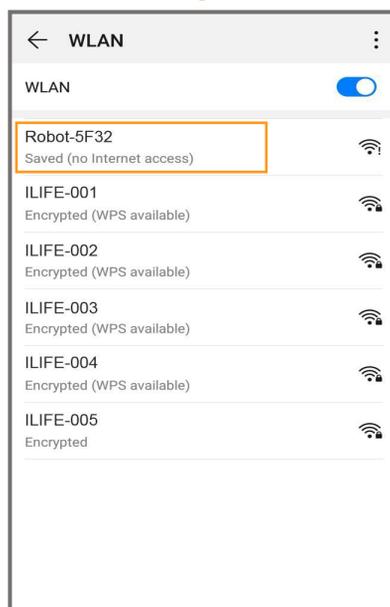- Tap on "Next".

## Step 9



- Press and hold for 3 seconds and you will hear a buzz. Don't release until voice Announcement says "Starting WiFi Paring Mode"
- Mark the "Starting WiFi paring mode already announced" field.
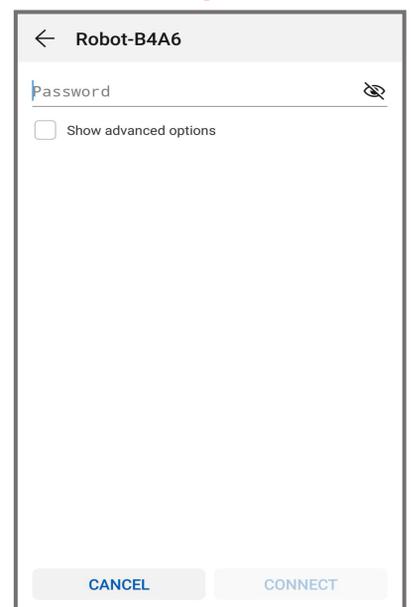- Tap on "Next" .

## Step 10



- Tap on "Settings".

## Step 11



- Select "Robot-XXXX" connection.

## Step 12
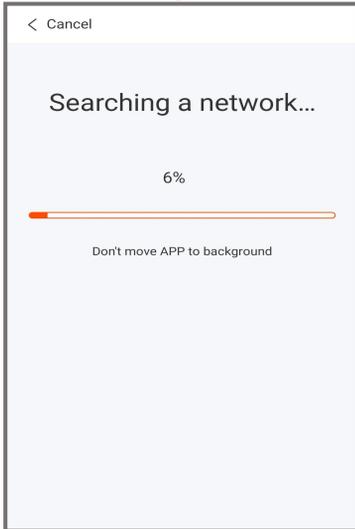


- Enter default password: 123456789.
- Tap on "connect".
- Return to APP.
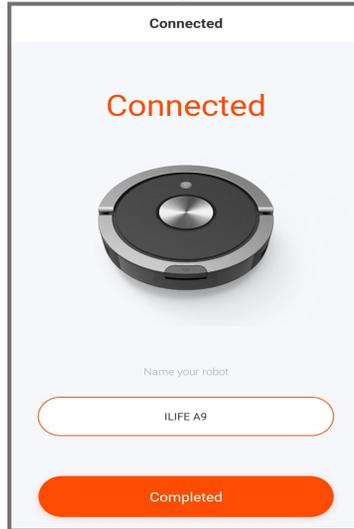(This step is only for the first time connection.)

## Connection Steps

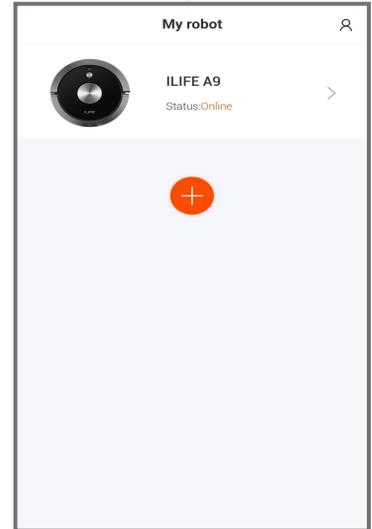### Step 13

Cancel

Searching a network...

6%

Don't move APP to background

● Wait until the connection is completed.

### Step 14

Connected

Connected

Name your robot

ILIFE A9

Completed

● Set your robot's name.
● Tap on "Completed".

### Step 15

My robot

ILIFE A9
Status:Online

● The robot is connected and ready to use.

## FAQ

**Why no verification code received ?**

● The verification code may be blocked by email. Please check your spam box.

● Please check if the email address is spelt correctly.

**Why connection timed out ?**

● Please make sure the password is correct(Click 👁 to see the password you entered).

● Please ensure the WiFi default password of the robot:123456789.(see step 11)

● Do not use a VPN (Virtual Private Network) or Proxy Server.

● Please keep the robot and smartphone as close to the router as possible to ensure the signal strength of WiFi.

● Check if the WiFi is **2.4GHZ**, Please be noted that 5GHZ is not supported by robot. If the ro cannot connect to the Wi-Fi network and you are using a 2.4/5GHz mixed network, switch to 2.4GHz network for WiFi setup.You can switch back once your setup incomplete.

● Please check whether the wireless router black/whitelist function disabled (MAC filtering).

**If you follow the network guide above, but the connection still fails, please contact the local after-sales customer service, thank you!**

### ILIFE Customer Service

To purchase the accessories, contact the ILIFE Customer Service:
1-800-631-9676 (Toll free for USA & Canada)
+86-75521005927 (Outside USA & Canada)
Monday-Friday from 9:00 AM - 5:00 PM CST
Email: support@iliferobot.com